

# **Expert Translation and Interpretation Services**

#### We Have the Languages You Need to Reach Your Audience

• We provide a full range of language services to federal government agencies. We deliver agile, responsive, low-risk, and cost-effective solutions for translations, interpretations, American Sign Language (ASL) interpretations/CART reporting, bilingual professional staffing, transcriptions, language instruction and cultural training services. We execute each project on time with the highest degree of accuracy and diligence within budget.

- Our translators exhibit excellent attention to detail to capture the nuanced challenges of cross-cultural communication to convey the integrity of source documents. Our 3-tier review system using the ASTM International F2575-14 Standard Guide for Quality Assurance in translation provides an in depth review process that assures quality on each document.
- Our interpreters with real-world experience provide technical expertise that adds to the interpretation quality for various industries. Our team of dedicated project managers engage in clear and open communication with clients from start to finish.

• We are an SBA 8(a) certified firm.



#### We look forward to assisting with your language needs.

Dottie Li, Founder & CEO TransPacific Communications | www.trapac.net | dottie@trapac.net | 301-928-7299



### Certifications

- 8(a) Certified, Case No. C006Oe
- SAM Registered
- Annual Revenue less than \$4 Million
- Cage Code: 3U9V8
- UEI: JVWYTH6NACL9
- Bilingual Language-Speech-Hearing Association, Inc. -Certified speech & accent neutralization consultant
- Thunderbird University Certified China business cultural awareness consultant

## Primary NAICS Code:

611430 Professional & Management Development Training

#### Additional NAICS Codes:

- 541430 Graphic Design Services
- 541611 Administrative & General Management Consulting Services
- **541820** Public Relations Agency
- 541930 Translation & Interpretation Services
- 541990 All Other Professional Scientific & Technical Services
- 611630 Language School
- 611699 All Other Miscellaneous Schools & Instructions

(We accept credit card payments.)

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# **Services & Solutions**

- Translation & Interpretation
- Transcription
- American Sign Language
- Communications Access Real-time Translation (CART) Reporting
- Language Instruction
- Conference Equipment
- Power Networking Across Cultures
- Effective Communication through Accent Reduction & Modification™
- Business Etiquette & Cultural Competency
- Media Training
- How to Deliver a Winning Presentation

# **Company Overview**

TransPacific Communications has more than 20 years of expertise in cross-cultural communications, translation, interpretation, coaching, consulting, and media training. We are an 8(a) Certified, Economically Disadvantaged Woman Owned Small Business (EDWOSB) and have been providing communication training for public and private sector clients.

# **Core Capabilities**

TransPacific Communications supports both public and private sector clients through education, awareness, translation and training to improve cultural competencies of your entire organization. Our niche is twofold: We focus on breaking cultural barriers by helping speakers develop the skills necessary to succeed. We also strengthen organizations' cross-cultural communication skills by assisting people of diverse nationalities and cultural backgrounds in interacting with one another.

### **Translation**

Our translators exhibit excellent attention to detail to capture the nuanced challenges of cross-cultural communication to convey the integrity of source documents. Our 3-tier review system using the ASTM International F2575-14 Standard Guide for Quality Assurance in translation provides an in depth review process that assures quality on each document. Our interpreters with real-world experience provide technical expertise that adds to the interpretation quality for various industries. Our team of dedicated project managers engage in clear and open communication with clients from start to finish.

Our top linguists and translators possess the optimal combination of native linguistic skill, cultural knowledge, industry certifications, academic credentials, and practical experiences in respective fields. Over 85% of our linguists have a Master's degree in translation and/or interpretation from Monterey Institute and other graduate schools accredited for linguistic programs. In addition, many of our language specialists have security clearances with the U.S. Department of State that enable them to carry out vital missions for the U.S. Government as well as for private sector clients.

### **Past Performance**

We have had several direct federal contracts and also with our teaming partners for different agencies and corporations and received rave reviews.